



CVWT WAIVER FORM

Central Valley Wine Tours reserves the right to institute and establish rules and regulations of guest conduct, which may be amended from time to time, including termination of rental, without refund, due to non-compliant guest conduct.

There is only a 10 minute grace period given for point to point service.

Neither the company, its agents or employees shall be liable for any personal property of the customer or customer's guests, which are misplaced, damaged or left in the vehicle. Central Valley Wine Tours shall not be responsible for the safe-keeping of any such item.

Client gives the company permission to use their photographs for company promotions and understands that there will be no consumption of EXTERNAL food, drinks, alcoholic beverages or smoking or vaping in the vehicle or the trip will be TERMINATED immediately.

The chauffeur inspects each vehicle, before, during and after each rental. In the event of damage Customer shall be responsible for any and all harm and damages suffered by the company, its agents, employees, or third parties, including but not limited to the vehicle, in regard to cleaning, breakages, burns, or other interior or exterior damage to extent of the actual cost to repair or replace, with a minimum charge of \$200.00.

Charges are as follows:

- Smoking in the vehicle: \$500.00;
- Cigarette burns: \$500.00;
- Ripped or damaged upholstery: \$700.00;
- Spillage of drinks: \$200.00;
- Vomiting in or on the vehicle: \$500.00;
- Excessive mess in the vehicle: \$200.00.
- Additional charges will be applied to the credit card on file to cover any damages that occur.

Customer understands and accepts that Acts of God, unforeseen traffic and severe weather conditions delay travel. There may be unexpected vehicle breakdowns and other unforeseen events beyond the control of the company, for which company shall not be liable to customer. There shall be no recourse for any of the same.



CVWT WAIVER FORM

In the event of a vehicle breakdown, all efforts will be made to supply a replacement vehicle. If a replacement vehicle is sent and customer refuses a replacement vehicle, no refund is due. If no replacement vehicle is available, refund shall be limited to the amount paid by customer. In case of an emergency, the company may subcontract a rental to another limousine service. The company is not responsible to fulfill itineraries developed by the customer, which indicate a time that the customer expects to arrive at certain locations after the initial pick up time.

Central Valley Wine Tours shall not be liable for any damage arising out of our company's liability to perform due to inclement weather, mechanical difficulties, delays due to traffic conditions or any unforeseen events beyond the reasonable control of Central Valley Wine tours.

Chauffeur and or a Central Valley Wine Tour staff member has the right to terminate the trip, without refund, if he/she feels that the party is not abiding by the company rules or is putting the vehicle or the chauffeur at risk.

Cancellation Policy: Cancellation must be in writing and mailed to help.cvwt@gmail.com, not later than 14 days prior to the scheduled booking. Cancellation fee is 50% of the total price. Cancellation without a 14-day notice result in NO REFUND.

Print Name: _____

Signature: _____

Date: _____